STAGING MANAGER

**Mission:** Organize and manage the deployment of supplementary resources, including personnel, vehicles, equipment, supplies, and medications.

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| Date: Start: End: Position Assigned to: Initial: **Position Reports to:** **Operations Section Chief** Signature: Hospital Command Center (HCC) Location: Telephone: Fax: Other Contact Info: Radio Title:  |

| **Immediate (Operational Period 0-2 Hours)** | **Time** | **Initial** |
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| Receive appointment and briefing from the Operations Section Chief. Obtain Staging Unit Job Action Sheets. |  |  |
| Read this entire Job Action Sheet and review incident management team chart (HICS Form 207). Put on position identification. |  |  |
| Notify your usual supervisor of your HICS assignment. |  |  |
| Determine need for and appropriately appoint Staging Team Leaders, distribute corresponding Job Action Sheets and position identification. Complete the Branch Assignment List (HICS Form 204). |  |  |
| Document all key activities, actions, and decisions in an Operational Log (HICS Form 214) on a continual basis. |  |  |
| Brief the Staging Team Leaders on current situation; outline branch action plan and designate time for next briefing. |  |  |
| Identify an appropriate area to serve as Staging Area for the receipt and distribution of personnel and equipment resources. |  |  |
| Coordinate delivery of needed resources to requesting area:* Personnel
* Vehicles
* Equipment and supplies
* Medications
 |  |  |
| Regularly report Staging Area status to Operation Section Chief. |  |  |
| Assess problems and needs; coordinate resource management. |  |  |
| Instruct all Staging Team Leaders to evaluate on-hand equipment, supply, and medication inventories and staff needs in collaboration with Logistics Section Supply Unit Leader; report status to Operations Section Chief and Supply Unit. |  |  |
| Meet with the Operations Section Chief and Logistics Section Chief, as appropriate to discuss plan of action and staffing in all activities. |  |  |
| Document all communications (internal and external) on an Incident Message Form (HICS Form 213). Provide a copy of the Incident Message Form to the Documentation Unit. |  |  |

| **Intermediate (Operational Period 2-12 Hours)** | **Time** | **Initial** |
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| Meet regularly with the Operations Section Chief for status reports, and relay important information to Staging Team staff. |  |  |
| Continue coordinating delivery of needed personnel, equipment/supplies, medications, and facility support services, working with the Logistics Section and Operations Section Branch Directors, as needed. |  |  |
| Ensure prioritization of problems when multiple issues are presented. |  |  |
| Coordinate use of external resources. |  |  |
| Develop and submit a Staging Area action plan to the Operations Section Chief when requested. |  |  |
| Ensure documentation is completed correctly and collected. |  |  |
| Advise the Operations Section Chief immediately of any operational issue you are not able to correct or resolve. Make notification of resource problems encountered to the Logistics Section Chief, as appropriate. |  |  |
| Ensure staff health and safety issues being addressed; resolve with the Safety Officer. |  |  |

| **Extended (Operational Period Beyond 12 Hours)** | **Time** | **Initial** |
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| Continue to monitor the Staging Team’s ability to meet workload demands, staff health and safety, resource needs, and documentation practices. |  |  |
| Coordinate assignment and orientation of external personnel sent to assist. |  |  |
| Work with the Operations Section Chief and Logistics Section Chief, as appropriate on the assignment of external resources. |  |  |
| Rotate staff on a regular basis. |  |  |
| Document actions and decisions on a continual basis. |  |  |
| Continue to provide the Operations Section Chief with periodic situation updates. |  |  |
| Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques. |  |  |
| Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well-Being Unit Leader. Provide for staff rest periods and relief. |  |  |
| Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information. |  |  |

| **Demobilization/System Recovery** | **Time** | **Initial** |
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| As needs for Staging Area decrease, return staff to their normal jobs and combine or deactivate positions in a phased manner, in coordination with the Demobilization Unit Leader. |  |  |
| Assist the Operations Section Chief and Branch Directors with restoring hospital resources to normal operating condition. |  |  |
| Ensure the return/retrieval of equipment/supplies/personnel.  |  |  |
| Debrief staff on lessons learned and procedural/equipment changes needed. |  |  |
| Upon deactivation of your position, brief the Operations Section Chief on current problems, outstanding issues, and follow-up requirements. |  |  |
| Upon deactivation of your position, ensure all documentation and Staging Unit Operational Logs (HICS Form 214) are submitted to the Operations Section Chief. |  |  |
| Submit comments to the Operations Section Chief for discussion and possible inclusion in the after-action report; topics include:* Review of pertinent position descriptions and operational checklists
* Recommendations for procedure changes
* Section accomplishments and issues
 |  |  |
| Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required. |  |  |

| **Documents/Tools** |
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| * Incident Action Plan
* HICS Form 204 – Branch Assignment List
* HICS Form 207 – Incident Management Team Chart
* HICS Form 213 – Incident Message Form
* HICS Form 214 – Operational Log
* Hospital emergency operations plan
* Hospital organization chart
* Hospital telephone directory
* Radio/satellite phone
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