Crowd Control UNIT LEADER

**Mission:** Maintain scene safety and ensure crowd control.

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| Date: Start: End: Position Assigned to: Initial: **Position Reports to:** **Security Branch Director** Signature: Hospital Command Center (HCC) Location: Telephone: Fax: Other Contact Info: Radio Title:  |

| **Immediate (Operational Period 0-2 Hours)** | **Time** | **Initial** |
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| Receive appointment, briefing, and any appropriate materials from the Security Branch Director. |  |  |
| Read this entire Job Action Sheet and review incident management team chart (HICS Form 207). Put on position identification. |  |  |
| Notify your usual supervisor of your HICS assignment. |  |  |
| Document all key activities, actions, and decisions in an Operational Log (HICS Form 214) on a continual basis. |  |  |
| Appoint Crowd Control Unit members and complete the Branch Assignment List (HICS Form 204). |  |  |
| Brief Unit members on current situation, incident objectives and strategy; outline Unit action plan; and designate time for next briefing. |  |  |
| Ensure Unit members comply with safety policies and procedures including the appropriate use of personal protective equipment. |  |  |
| In coordination with the Access Control Unit Leader, implement the facility’s disaster plan emergency lockdown policy and personnel identification policy. |  |  |
| In coordination with the Access Control Unit Leader, identify and remove unauthorized persons from restricted areas. |  |  |
| Coordinate with local law enforcement, in collaboration with the Law Enforcement Interface Unit Leader and Liaison Officer, as necessary. |  |  |
| Prepare to manage large numbers of victims and uninjured/asymptomatic arriving on scene. |  |  |
| Document all communications (internal and external) on an Incident Message Form (HICS Form 213). Provide a copy of the Incident Message Form to the Documentation Unit. |  |  |

| **Intermediate (Operational Period 2-12 Hours)** | **Time** | **Initial** |
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| Meet regularly with the Security Branch Director for status reports, and relay important information to Unit Members. |  |  |
| Regularly obtain information about progress on assigned tasks from Unit members and report important information to Security Branch Director.  |  |  |
| Prepare to manage families arriving at the facility. |  |  |
| Monitor use of personal protective equipment and any potential adverse impacts |  |  |
| Identify need for assistance or equipment and report to the Security Branch Director and Logistic Section Units. |  |  |
| Develop and submit an action plan to the Security Branch Director when requested. |  |  |
| Advise Security Branch Director immediately of any operational issue you are not able to correct or resolve. |  |  |

| **Extended (Operational Period Beyond 12 Hours)** | **Time** | **Initial** |
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| Continue to monitor the Unit’s ability to meet workload demands, staff health and safety, resource needs, and documentation practices. |  |  |
| Rotate staff on a regular basis. |  |  |
| Continue to document actions and decisions on an Operational Log (HICS Form 214) and send to the Security Branch Director at assigned intervals and as needed.  |  |  |
| Continue to provide the Security Branch Director with periodic situation updates. |  |  |
| Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques. |  |  |
| Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well Being Unit Leader. Provide for staff rest periods and relief. |  |  |
| Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information. |  |  |

| **Demobilization/System Recovery** | **Time** | **Initial** |
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| As needs for the Unit’s staff decrease, return staff to their usual jobs, and combine or deactivate positions in a phased manner. |  |  |
| Ensure return/retrieval of equipment and supplies and return all assigned incident command equipment. |  |  |
| Debrief staff on lessons learned and procedural/equipment changes needed. |  |  |
| Upon deactivation of your position, ensure all documentation and Operational Logs (HICS Form 214) are submitted to the Security Branch Director or Operations Section Chief, as appropriate. |  |  |
| Upon deactivation of your position, brief the Security Branch Director or Operations Section Chief, as appropriate, on current problems, outstanding issues, and follow-up requirements. |  |  |
| Submit comments to the Security Branch Director for discussion and possible inclusion in the after-action report; topics include:* Review of pertinent position descriptions and operational checklists
* Recommendations for procedure changes
* Section accomplishments and issues
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| Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required. |  |  |

| **Documents/Tools** |
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| * Incident Action Plan
* HICS Form 204 – Branch Assignment List
* HICS Form 207 – Incident Management Team Chart
* HICS Form 213 – Incident Message Form
* HICS Form 214 – Operational Log
* Hospital emergency operations plan
* Hospital organization chart
* Hospital telephone directory
* Radio/satellite phone
* Hospital emergency operations plan
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